



— WELCOME TO —  
**CENTRIC!**

We make it easy to Live Better,  
no matter where your road takes you.



**centric**  
CREDIT UNION

[mycentric.org](http://mycentric.org)

# CONCIERGE SUPPORT

Our dedicated team is available to help you navigate your accounts, set up digital banking, and get comfortable with everything Centric has to offer. You may call at (318) 340-9656 Ext. 7104 or email [MergerSupport@mycentric.org](mailto:MergerSupport@mycentric.org). This Team will be available to you through May 1, 2026.

# CENTRIC CU MOBILE APP

Everything you need in one place. Download the Centric app to manage your money and take the next step toward banking in one place.



# CHECKING, SAVINGS, & LOANS



## EARN BETTER

Centric offers free rewards-based checking accounts with high dividends & ATM fees refunded when you qualify with Centric!



## SPEND BETTER

Get cash back on everyday debit card purchases & ATM fees refunded when you qualify with Centric!



## SAVE BETTER

Earn more dividends on your savings with the Save Better Account! Pair your savings account with a Spend Better or Earn Better checking account to automatically save more than you would with Basic Savings.

Auto, Real Estate, Personal and Commercial Loan options available. Speak with our Concierge Support to discuss opportunities available to you.

**Beginning March 2, 2026, you may add any desired additional products and services to your new account at Centric.**

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## FREQUENTLY ASKED QUESTIONS

### **What's my account number at Centric?**

Your new account number with Centric will be 10 numbers and start with the number 82. For example - account number 1234 at WMFCU is now 8200001234.

### **Will my WMFCU account(s) be combined with accounts at Centric?**

No, we will keep these accounts separate unless the WMFCU member contacts Centric to combine the accounts after March 2, 2026.

### **What if I need help with my accounts?**

We have a Concierge Support Team available to serve you. You may contact them at (318) 340-9656 Ext. 7104.

### **How long does it take to open a checking account?**

Most members can get started in just a few minutes online or with help from our Concierge Support Team.

### **How do I access online banking?**

Effective March 2, 2026, you may visit [www.MyCentric.org](http://www.MyCentric.org) and click 'Register New User'. Follow the prompts to complete enrollment.

### **If I have an automatic transfer for a loan(s), will the payment post as agreed?**

Yes! The loan payment will be posted as agreed upon. To verify, feel free to contact our Concierge Support to answer any questions you may have.

### **Where do I mail existing loan payments?**

Existing WMFCU loan payments should be mailed to:

P.O. Box 2456  
West Monroe, LA 71294.

***Please note that the WMFCU office will close on Wednesday, February 25, 2026. You may visit any of our Centric locations for future transactions. Visit [www.MyCentric.org/WMFCU](http://www.MyCentric.org/WMFCU) for any changes and updates to your account.***

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# AT CENTRIC, YOU'LL NOT ONLY LIVE BETTER, BUT WE'LL ENSURE YOU'LL BANK BETTER, TOO.

## BENEFITS OF A CENTRIC MEMBERSHIP

At Centric, you'll find all the financial services you need right here, with lower loan rates, fewer fees and exclusive benefits.

## MEMBER BENEFITS & SERVICES

- MyCentric Online Banking & Bill Pay
- MyCentric Mobile App with Mobile Check Deposit
- Instant-Issue Debit Cards
- Personal & Commercial VISA® Credit Cards
- Extended Warranties
- Savings on Insurance
- VISA® Gift Cards

## FINANCIAL COUNSELING SERVICES

**Debt Free with Kelly** | Centric proudly sponsors Kelly Brantley, a Dave Ramsey Certified Counselor, to help you begin your journey to financial freedom.

**Certified Financial Financial Counselors** | To help you Live Better, Centric has over 50 Certified Credit Union Financial Counselors on staff. From reviewing your credit to helping you set financial goals, these team members are readily available to assist you. To get started today, call 318.340.9656.

**Summit Financial Services** | Centric is proud to partner with Summit Financial to help better serve our members and their families. Summit Financial works closely with individuals, families and businesses developing customized financial solutions to address their unique goals.

# CENTRIC CENTERS

### West Monroe

1091 Thomas Rd.  
2353 Arkansas Rd.

### Monroe

710 HWY 165 N.  
1100 Pecanland Rd.  
1801 Louisville Ave.

### Ruston

1514 Eagle Dr.

### Grambling

120 Legends Ave., Ste. 104

### Administration Center

213 Expo Cir.



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[mycentric.org](https://mycentric.org)  
(318) 340-9656

NMLS ID# 506916. Federally insured by NCUA.

